



Neighborhood House

Strong Families. Strong Communities. Since 1906.



Neighborhood House Impact Report 2022



Strong Families. Strong Communities.

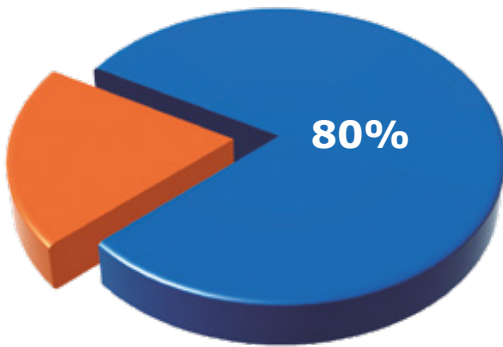
Neighborhood House 2022

Individuals Served: 13,198

Households Served: 5,599

Early Learning Students: 875

Individuals with Disabilities who Maintained Independent Living: 3,063



At least 80% of Neighborhood House clients are Black, Indigenous or People of Color (BIPOC).



"I didn't know what I was going to do without this help and the holidays are coming up. This is such a relief that my family is not going to be homeless."

- Housing Stability Client



Dear friends,

We are pleased to share our 2022 Neighborhood House Annual Report. On behalf of our 350 staff, 275 volunteers, and dedicated board of directors, thank you for your support and partnership. For over 117 years, Neighborhood House has created opportunities for people experiencing language, cultural, and systemic barriers to live longer, happier, and healthier lives. And 2022 was no exception.

In the spring of 2022, the West Seattle Chamber of Commerce recognized Neighborhood House as the West Side's [Not for Profit of the Year!](#) From our High Point location, we distributed over 90,000 diapers and held vaccination events with multiple partners, delivering more than 14,000 vaccines! Read about it in the West Seattle Blog article [here](#).

We started a partnership with Chief Seattle Club to provide resource navigation and support to future and current residents of their new 63-unit elder housing program in Fremont. With our support, these 63 Native elders were able to successfully move in and receive the ongoing support they need to age in their new homes.

Throughout 2022, we renovated several early learning centers and in 2023 we opened four new classrooms: toddler classrooms, in Seattle at Yesler Terrace, High Point and Rainier Vista, and a preschool classroom at our Burien location. We are now providing a greater age continuum for our youngest learners. Our last project, located at Seola Gardens in White Center, is scheduled to open in early 2024. We are grateful to: Miller Hull, Bassetti Architects, PAE, Berger Partnership, KPFF, and Goldsmith Land Development Services for donating over \$375,000 in architecture, engineering, and related services.



Janice Deguchi



Maile Hadley

During the pandemic, Neighborhood House distributed millions in emergency rental assistance. The Child Tax Credit provided parents needed breathing room for everyday expenses slashed child poverty by 40% with the stroke of a pen. Now, with pandemic relief over, we are seeing the increased need for rental assistance, behavioral health care and much more.

As a society, we can and need to do better. Neighborhood House is working hard to provide life-changing human services, while also working to change oppressive systems that keep people from achieving their full potential. Thank you for your partnership and continued support as we work towards our vision: A healthy, diverse and welcoming community, free of poverty and racism, where all people thrive.

A handwritten signature in black ink that reads "Janice Deguchi".

Janice Deguchi
Executive Director

A handwritten signature in black ink that reads "Maile Hadley".

Maile Hadley
President

2022 Leadership

Board

Maile Hadley, President
Ed Prince, Vice President
Michael Mead, Treasurer
Barney Herrera, Secretary

Azmach Bekele
Joanne Kalas
Mojdeh Hoorbakht
Hannah Locke

Linda Mills
Teresa Olympio
Cynthia Wang

Staff

Janice Deguchi, Executive Director
Anna Sullivan, Director of Human Resources
Arturo Martinez-Guijosa, Director of Development
Brianna Dwyer O'Connor, Director of Housing and Economic Opportunity
Callahan McKenzie, Director of Finance
Carly Derrick, Associate Director of Child Development
Emy Hauro, Director of Community Health

Farhad Hyder, Director of Information Technology
Jocelyn Craig, Director of Operations
Million Shiferaw, Director of Child Development
Nathan Buck, Director of Education & Community Services
Rochelle Hazard, Director of Inclusion, Diversity, Equity, and Access
Shak Sanders, Director of Youth & Family Services



Thank you to members who served on our Board of Directors from 2020-2023. Picture are the board members during that time who came out to a recent board appreciation event.

Connecting Families and Community

Families served by Neighborhood House are getting out into the community more thanks to improved socialization events.

We operate Head Start classrooms in Tukwila, Burien, and Seattle. A Head Start requirement is that students and their families be invited to socialization events twice a month during the school year. Prior to 2020, socialization events were held at different Neighborhood House centers. The attendance was steady, but not great.

As in-person services returned in 2022, after talking to families the home visiting team members decided to change it up to improve attendance. Instead of focusing on site events, they decided to invite families out into the community to experience free resources. Now they visit parks, libraries, and toddler gyms in the same areas where we have classrooms.

"We try to go where we think it's fun and somewhere a family would like to visit," said Family Services Director Bruck Harris. "If we go to a library for story hour, we encourage the family to get a library card so they will come back without us."

Most families don't know that Seattle has toddler gyms at different times in the city's community centers. The children love them, and there is no cost to participate. Now, many families are attending toddler gyms on their own.

Socialization goes beyond the children. "Some families don't get out much and don't have a social network," Bruck said. "In one instance, the parents of a little boy and small girl set up a play date and then their parents became friends." Often families will meet each other and discover that they live a few blocks from each other or even in the same apartment building.



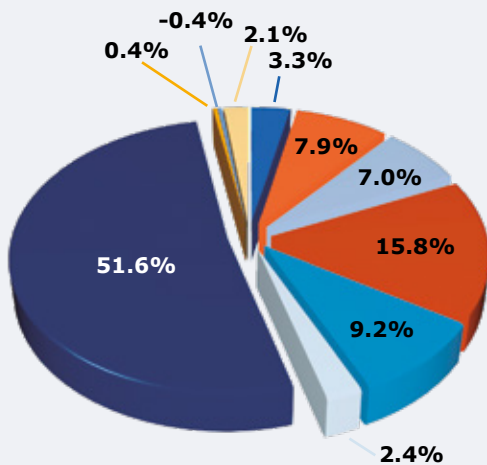
A mother and son participate in a Socialization Event in 2022.

The events have taken a fun competitive turn. Team members take their own children on test trips. If they have fun, they'll work to coordinate a socialization event. An example is getting together at the Museum of Flight, where admission is free from 5-9 p.m. on the first Thursday of each month.

"It's really fun to see the home visitors interacting with the kids and their families," Bruck said. "It's just a lot of fun." Bruck credits Home Based Supervisors Tracy Nguyen, Malka Lopez and Krystal Reed and their teams for leading the efforts to change the socialization events.

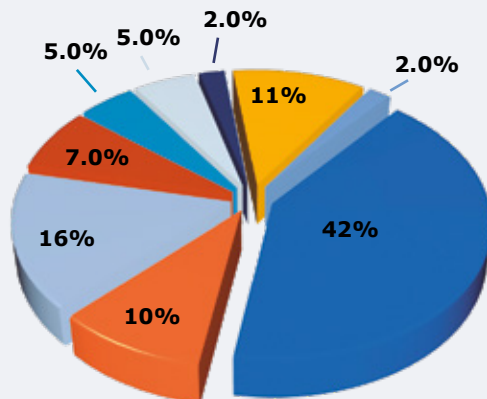
2022 Financial Information

Revenue by Funding Source



	2022 Audited	2021 Audited
Revenue by Funding Source		
Corporate and Individual Contributions	1,121,767	967,584
United Way	2,665,767	2,984,631
Foundations & Other Grants	2,355,568	1,855,302
City of Seattle/Seattle Housing Authority	5,341,321	5,173,199
King County/King County Housing Authority	3,118,493	1,852,727
State	815,102	1,841,772
Federal	17,482,483	11,542,674
Fees and Miscellaneous	126,461	115,569
Investment Income and Change in Value	(125,683)	162,228
In-Kind	700,524	985,988
(Less Revenues From Capital Projects)	(237,334)	(438,814)
Total Operating Revenue	33,364,469	27,042,861

Expenses



Expenses		
Child Development	13,024,853	10,013,668
Housing Stability	3,093,285	3,367,088
Aging & Disability Services	5,011,138	3,951,753
Community Health	2,303,973	2,196,893
Youth & Family Services	1,452,595	1,468,010
Adult Employment & Education	1,667,119	1,539,554
Other Programs	684,481	518,887
Administration	3,531,870	2,866,265
Resource Development	573,471	502,151
(Less Building Depreciation)	(436,299)	(458,028)
Total Operating Expense	30,906,486	25,966,241



Neighborhood House

Community Health Team Continues Growth

A pandemic could not slow the growth of Neighborhood House's Community Health team, but COVID changed how the group delivers services.

From 2019 to 2022, Community Health (formerly known as Aging and Disabilities Services) grew from 3,198 to 4,870 clients. During the same period, our Community Health team grew from 58 to 83 members, nearly a 33 percent increase. Team members work with people of 12 different language and cultural backgrounds groups to navigate complex health systems and to make sure their physical and mental health needs are being met.

When in-person services stopped in 2020, the goal was to contact every person who was actively seeking services in recent months. Priority was placed on contacting

people with disabilities and homebound care receivers. "The pandemic forced us to change how we interact, but the needs were still there," said Emy Haruo, Director of Community Health at Neighborhood House. "Team members enhanced their relationships with clients in different ways."

Facing digital literacy barriers, community resource specialists and care coordinators taught people to connect by using their phones and the Free Conference Call app. In each community, lead ambassadors were identified. They would call four people, who would then call four others and so forth.

"The old-school phone tree was recreated," Emy said. They used this to get out accurate COVID information and get people vaccinated. They made sure people had enough food,

prescriptions were being filled, and if they needed help with rent and utilities. Gas and gift cards were distributed to unpaid caregivers. The goal was to fill gaps where possible.

As the pandemic started to wind down in 2022, home visitation resumed with safety protocols and supplies as part of visits. Some clients were only comfortable meeting on their porch. Community Health services are being offered in offices again, but they are mostly by appointment and less of a walk-in service.

Clients have also changed. There is a noticeable uptick in word-of-mouth referrals.

"Neighborhood House has always worked with multi-generational homes, but it is much more obvious now," Emy said.



Community Health Fairs returned to in-person events in 2022.



Executive Director Janice Deguchi signs Neighborhood House's first published photo history book, *We Are Seattle*, for Washington State Senator Joe Nguyen after he took a tour of the newly expanded early learning space at our High Point Center in West Seattle.

Click Here to See List of
2022 Neighborhood House Donors

Contact Us

1225 South Weller Street
Suite 510
Seattle WA 98144
www.nhwa.org



Facebook
[@NeighborhoodHouseSeattle](https://www.facebook.com/NeighborhoodHouseSeattle)



Instagram
[@neighborhoodhousewashington](https://www.instagram.com/neighborhoodhousewashington)



LinkedIn
[@neighborhood-house](https://www.linkedin.com/company/neighborhood-house)

