On behalf of the Neighborhood Board of Trustees, staff, and volunteers, we are pleased to share our 2021 Annual Report with you.

Along with our communities, Neighborhood House experienced a set of unprecedented and unpredictable challenges in the last couple of years due to COVID. We had to learn to adapt to evolving safety protocols, revamp our internal systems and practices, and find creative ways to continue our support for the communities through this pandemic. Due to structured and institutionalized racism, many of our clients were further disproportionately affected by COVID – many faced barriers vaccinations, economic opportunities, and challenges with the education system that was disrupted. Some of the ways Neighborhood House stepped forward and responded to the needs was by working with partners to deliver over 15,000 vaccinations and distributing 1,000 tablets with data to parents so they could do at home learning.

During the last two years, we also saw a gradual yet encouraging increase in the national, and local consciousness about race, and racism. Sparked by tragic events such as George Floyd’s murder, the Agency renewed its resolve to continue its own equity journey. We hired the agency’s first Director of Inclusion, Diversity, Equity, and Access (IDEA), and began and deepened the internal equity work among staff, and board members.

- Nine NH staff members have been trained and are now providing Racial Equity 101 training to all staff members.
- Completed our all agency Equity Self-Assessment.
- Eight affinity groups continue to provide a space for our diverse staff to discuss issues of race, and equity, and self-care.

Our response to COVID gives us affirmation that Neighborhood House is adaptive, resilient, and able to rise to the myriad challenges so that people that experience language, cultural, and systemic barriers can live longer, happier, healthier lives. We will continue our work with unrelenting focus and determination for a healthy, diverse, and welcoming community, free of poverty and racism, where all people thrive.

Cynthia Wang, Board President
Janice Deguchi, Executive Director
2021 Board of Directors

President
Cynthia Wang, Puget Sound Clean Air Agency
Azmach Bekele, Contractor
Hannah Locke, King County

Vice President
Maile Hadley, Zeno
Stella Chao, Community Member
Linda Mills, Blue Origin

Treasurer
Michael Mead, CLA
Mojdeh Hoorbakht, JND Administration
Teresa Olympio, Boeing

Secretary
Barney Herrera, Seattle Credit Union
Joanne Kalas, Amazon
Norlaiia Toulas, Head Start Parent

Azmach Bekele
Contractor

Stella Chao
Community Member

Mojdeh Hoorbakht
JND Administration

Joanne Kalas
Amazon

Norlaiia Toulas
Head Start Parent
Operations Revenue

- Federal: 42.1%
- Corporate and Individual Contributions: 3.5%
- United Way: 10.8%
- Foundations & Other Grants: 6.8%
- City of Seattle/Seattle Housing Authority: 18.7%
- King County/King County Housing Authority: 6.8%
- State: 6.7%
- In-Kind: 3.6%
- Investment Income and Change in Value: 0.6%
- Fees and Miscellaneous: 0.4%
## Operations Revenue

<table>
<thead>
<tr>
<th>Revenue by Funding Source</th>
<th>2021</th>
<th>2020 (Audited)</th>
</tr>
</thead>
<tbody>
<tr>
<td>Corporate and Individual Contributions</td>
<td>$967,584.39</td>
<td>$776,148.19</td>
</tr>
<tr>
<td>United Way</td>
<td>$2,984,631.08</td>
<td>$3,920,986.49</td>
</tr>
<tr>
<td>Foundations &amp; Other Grants</td>
<td>$1,855,302.1</td>
<td>$1,537,007.15</td>
</tr>
<tr>
<td>City of Seattle/Seattle Housing Authority</td>
<td>$5,173,199.12</td>
<td>$5,006,185.99</td>
</tr>
<tr>
<td>King County/King County Housing Authority</td>
<td>$1,852,727.15</td>
<td>$1,964,312.86</td>
</tr>
<tr>
<td>State</td>
<td>$1,841,772.10</td>
<td>$2,693,726.61</td>
</tr>
<tr>
<td>Federal</td>
<td>$11,542,673.87</td>
<td>$9,444,676.47</td>
</tr>
<tr>
<td>Fees and Miscellaneous</td>
<td>$115,569.27</td>
<td>$127,535.21</td>
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<tr>
<td>Investment Income and Change in Value</td>
<td>$162,227.70</td>
<td>$104,602.75</td>
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<tr>
<td>In-Kind</td>
<td>$985,988.42</td>
<td>$946,534.22</td>
</tr>
<tr>
<td>(Less Revenues From Capital Projects)</td>
<td>-$438,813.95</td>
<td>-$330,300.00</td>
</tr>
<tr>
<td>Total Operating Revenue</td>
<td>$27,042,861.25</td>
<td>$26,191,415.94</td>
</tr>
</tbody>
</table>
## Operations Expenses

<table>
<thead>
<tr>
<th>Expenses</th>
<th>2021</th>
<th>2020 (Audited)</th>
</tr>
</thead>
<tbody>
<tr>
<td>Child Development</td>
<td>$10,013,668.00</td>
<td>$9,977,824</td>
</tr>
<tr>
<td>Housing Stability</td>
<td>$3,367,088.00</td>
<td>$4,363,704</td>
</tr>
<tr>
<td>Aging &amp; Disability Services</td>
<td>$3,951,753.00</td>
<td>$3,279,056</td>
</tr>
<tr>
<td>Community Health</td>
<td>$2,196,893.00</td>
<td>$2,234,243</td>
</tr>
<tr>
<td>Youth &amp; Family Services</td>
<td>$1,468,010.00</td>
<td>$1,328,951</td>
</tr>
<tr>
<td>Adult Employment &amp; Education</td>
<td>$1,539,554.00</td>
<td>$1,084,615</td>
</tr>
<tr>
<td>Other Programs</td>
<td>$518,887.00</td>
<td>$537,945</td>
</tr>
<tr>
<td>Administration</td>
<td>$2,866,265.00</td>
<td>$2,608,661</td>
</tr>
<tr>
<td>Resource Development</td>
<td>$502,151.00</td>
<td>$506,852</td>
</tr>
<tr>
<td>(Less Building Depreciation)</td>
<td>($458,028.29)</td>
<td>($455,555)</td>
</tr>
<tr>
<td>Total Operating Expense</td>
<td>$25,966,240.71</td>
<td>$25,466,294</td>
</tr>
</tbody>
</table>
Serving Our Community

13,630 TOTAL COMMUNITY MEMBERS IN OUR PROGRAMS

WHO DO WE SERVE?

- 55+ under 5: 15%
- 18-54 year olds: 38%
- 6-17 year olds: 25%

AT LEAST 75% OF THE NEIGHBORHOOD HOUSE COMMUNITY ARE PEOPLE OF COLOR

75%

748 PEOPLE PROVIDED HOUSING SERVICES

678 PEOPLE PROVIDED EMPLOYMENT SERVICES
315 PEOPLE CONNECTED TO
MENTAL HEALTH COUNSELING

220 PEOPLE PROVIDED
PARENTING CLASSES WITH THEIR TEENS

125 PEOPLE
ENROLLED
IN CITIZENSHIP CLASSES
TO PREPARE TO BECOME NATURALIZED

209 YOUNG PEOPLE
ENROLLED IN
BEFORE-AND-AFTER SCHOOL ACTIVITIES AND
SUMMER RECREATIONAL PROGRAMS

752 CHILDREN IN EARLY LEARNING
PROGRAMS PROVIDED
DEVELOPMENTAL DELAY SCREENINGS AND
CHILD HEALTH SERVICES

1,485 ADULTS 65+
RECEIVED ASSISTANCE
MAINTAINING INDEPENDENT LIVING THROUGH
OUR AGING & DISABILITY PROGRAMS
Serving Our Community

2,500+ COMMUNITY MEMBERS
ATTENDED OUR SUMMER HEALTH FAIRS

15,000 + PEOPLE VACCINATED
AGAINST COVID-19
Mission
Neighborhood House builds community and increases access to housing, health, education, and economic opportunity.

Vision
A healthy, diverse, and welcoming community, free of poverty and racism, where all people thrive.

Values

Community
We welcome all, embrace diversity, and foster belonging. We are embedded in community. We partner with individuals, families, schools, housing authorities, health care providers, and communities to fulfill our mission.

Equity
We believe equity is determined by the community and those that live in it. We share power, work to repair past inequity, and listen and learn from each other and our communities. We work together, with humility and courage, to disrupt poverty, racism, and injustice.

Integrity
We are ethical, honest, and transparent; we build trust by holding ourselves accountable to each other, the people we serve, and community partners.

Sustainability
We believe a vibrant community where all people thrive requires environmental stewardship and investment in future generations. We are committed to delivering sustainable programs, building organizational capacity, and valuing staff.

Relationships
We put relationships first. We respect and care about the people we serve, the people we work with, and everyone who makes our work possible.
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Seattle, WA 98144

www.nhwa.org

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