



Neighborhood House
Strong Families. Strong Communities. Since 1906.

2021 Impact Report

Annual Update



STRONG FAMILIES.
STRONG COMMUNITIES.
SINCE 1906.

Dear Supporters,

On behalf of the Neighborhood Board of Trustees, staff, and volunteers, we are pleased to share our 2021 Annual Report with you.

Along with our communities, Neighborhood House experienced a set of unprecedented and unpredictable challenges in the last couple of years due to COVID. We had to learn to adapt to evolving safety protocols, revamp our internal systems and practices, and find creative ways to continue our support for the communities through this pandemic. Due to structured and institutionalized racism, many of our clients were further disproportionately affected by COVID – many faced barriers vaccinations, economic opportunities, and challenges with the education system that was disrupted. Some of the ways Neighborhood House stepped forward and responded to the needs was by working with partners to deliver over 15,000 vaccinations and distributing 1,000 tablets with data to parents so they could do at home learning

During the last two years, we also saw a gradual yet encouraging increase in the national, and local consciousness about race, and racism. Sparked by tragic events

such as George Floyd's murder, the Agency renewed its resolve to continue its own equity journey. We hired the agency's first Director of Inclusion, Diversity, Equity, and Access (IDEA), and began and deepened the internal equity work among staff, and board members.

- Nine NH staff members have been trained and are now providing Racial Equity 101 training to all staff members.

- Completed our all agency Equity Self-Assessment.

- Eight affinity groups continue to provide a space for our diverse staff to discuss issues of race, and equity, and self-care.

Our response to COVID gives us affirmation that Neighborhood House is adaptive, resilient, and able to rise to the myriad challenges so that people that experience language, cultural, and systemic barriers can live longer, happier, healthier lives. We will continue our work with unrelenting focus and determination for a healthy, diverse, and welcoming community, free of poverty and racism, where all people thrive.

Cynthia Wang, Board President
Janice Deguchi, Executive Director

2021 Board of Directors



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Clean Air Agency

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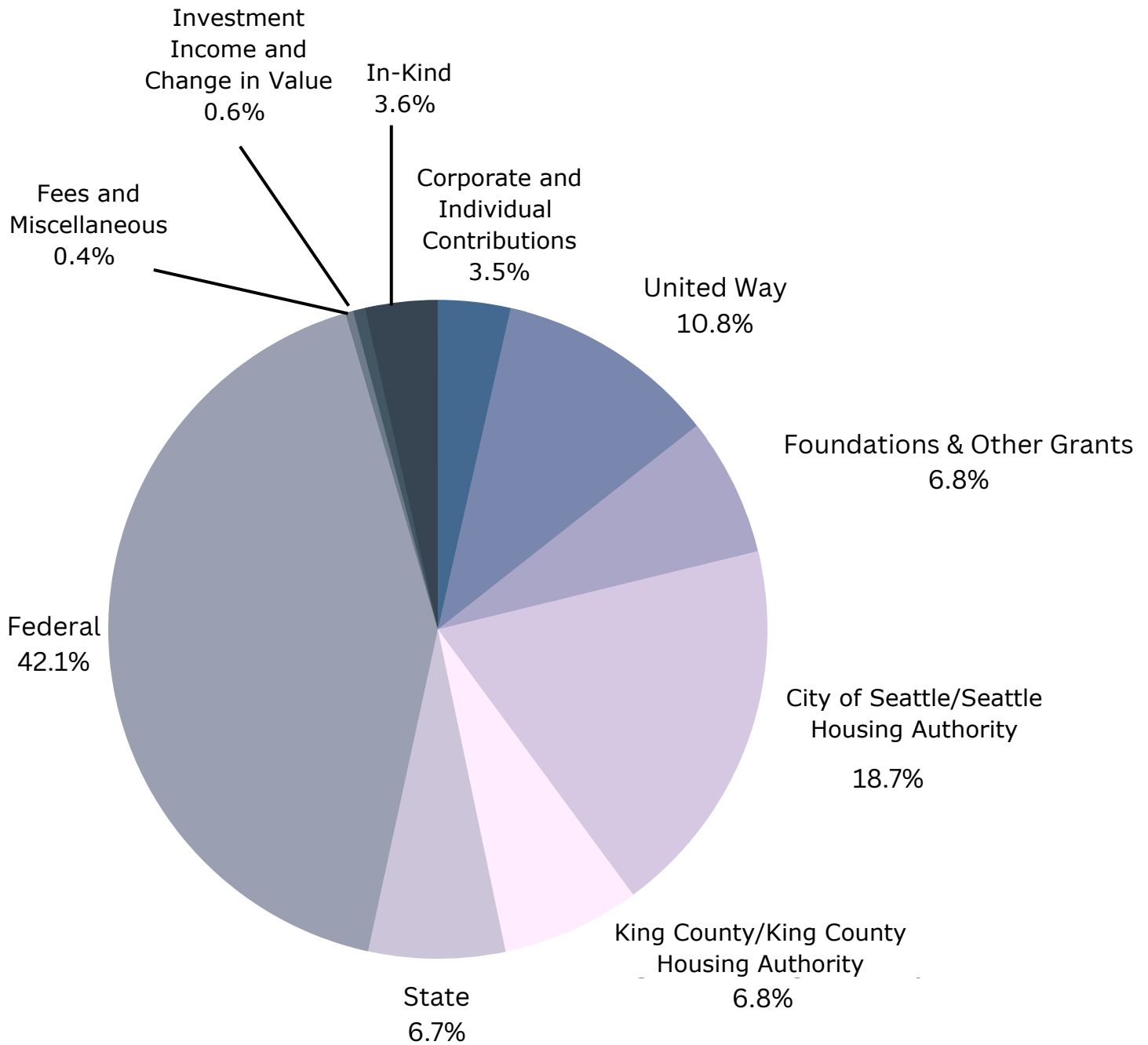
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Norlaia Toulas
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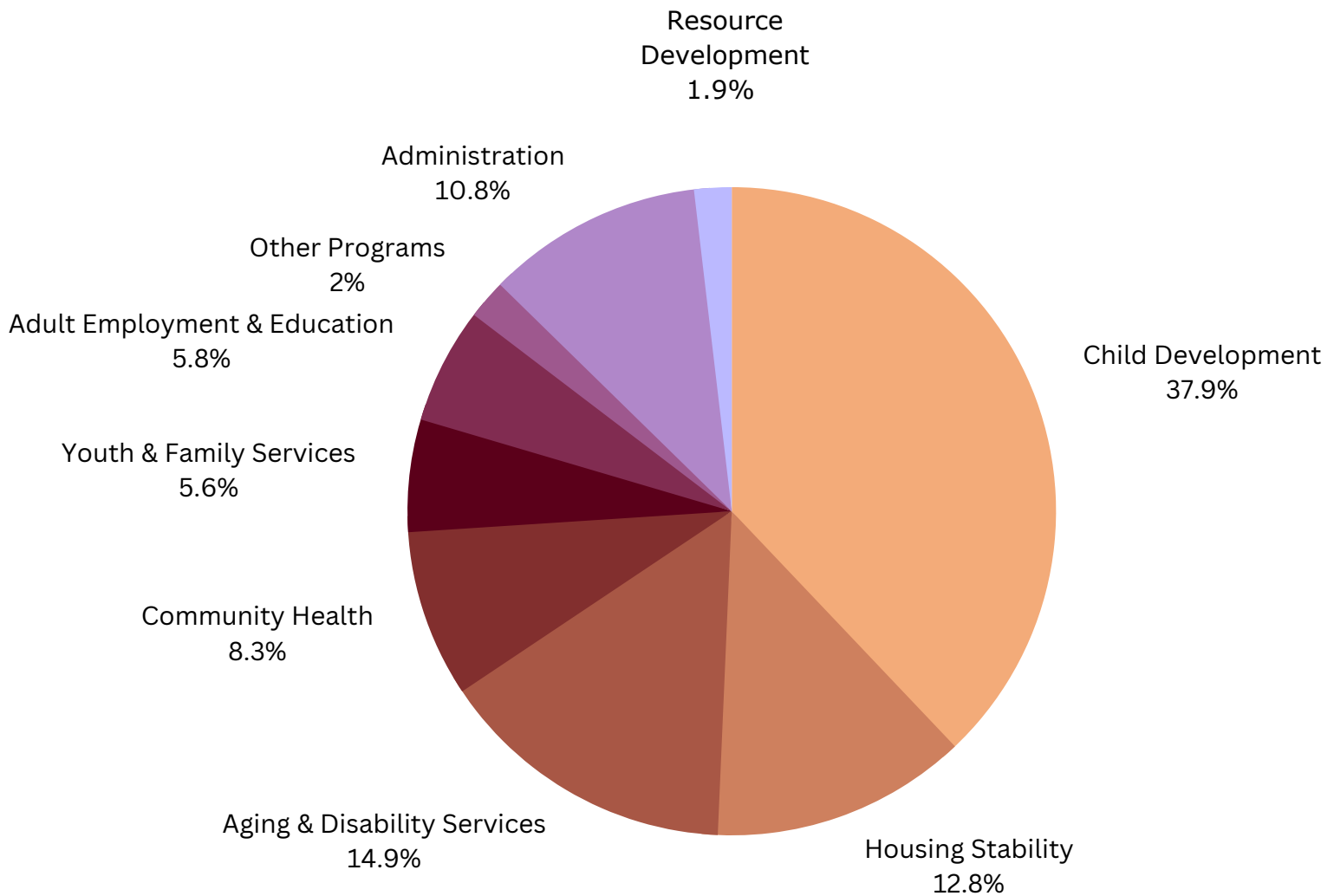
Operations Revenue



Operations Revenue

Revenue by Funding Source	2021	2020 (Audited)
Corporate and Individual Contributions	\$967,584.39	\$776,148.19
United Way	\$2,984,631.08	\$3,920,986.49
Foundations & Other Grants	\$1,855,302.1	\$1,537,007.15
City of Seattle/Seattle Housing Authority	\$5,173,199.12	\$5,006,185.99
King County/King County Housing Authority	\$1,852,727.15	\$1,964,312.86
State	\$1,841,772.10	\$2,693,726.61
Federal	\$11,542,673.87	\$9,444,676.47
Fees and Miscellaneous	\$115,569.27	\$127,535.21
Investment Income and Change in Value	\$162,227.70	\$104,602.75
In-Kind	\$985,988.42	\$946,534.22
(Less Revenues From Capital Projects)	-\$438,813.95	-\$330,300.00
Total Operating Revenue	\$27,042,861.25	\$26,191,415.94

Operations Expenses



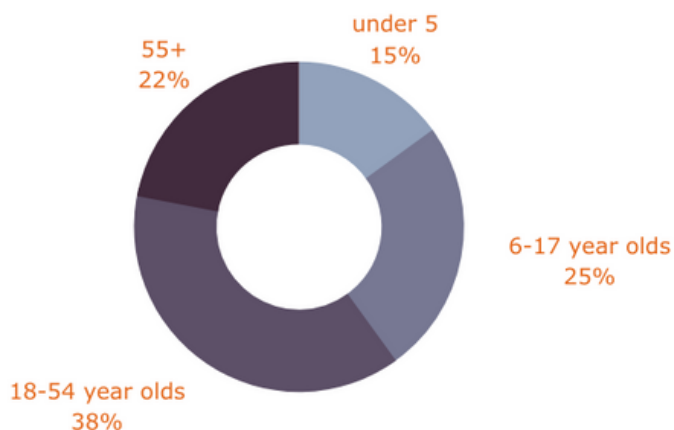
Operations Expenses

Expenses	2021	2020 (Audited)
Child Development	\$10,013,668.00	\$9,977,824
Housing Stability	\$3,367,088.00	\$4,363,704
Aging & Disability Services	\$3,951,753.00	\$3,279,056
Community Health	\$2,196,893.00	\$2,234,243
Youth & Family Services	\$1,468,010.00	\$1,328,951
Adult Employment & Education	\$1,539,554.00	\$1,084,615
Other Programs	\$518,887.00	\$537,945
Administration	\$2,866,265.00	\$2,608,661
Resource Development	\$502,151.00	\$506,852
(Less Building Depreciation)	(\$458,028.29)	(\$455,555)
Total Operating Expense	\$25,966,240.71	\$25,466,294

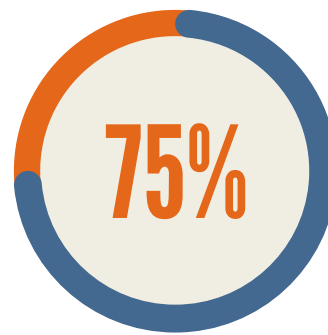
Serving Our Community

13,630 TOTAL COMMUNITY MEMBERS IN OUR PROGRAMS

WHO DO WE SERVE?



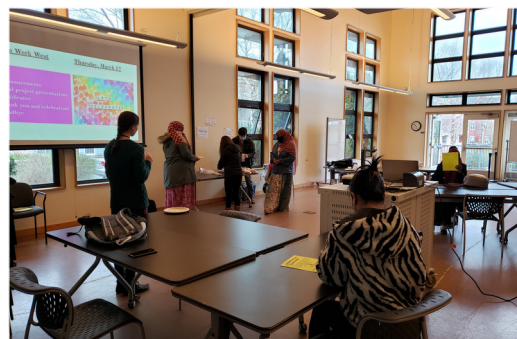
AT LEAST 75% OF THE NEIGHBORHOOD HOUSE COMMUNITY ARE PEOPLE OF COLOR



748 PEOPLE PROVIDED HOUSING SERVICES



678 PEOPLE PROVIDED EMPLOYMENT SERVICES



Serving Our Community

315 PEOPLE CONNECTED TO
MENTAL HEALTH COUNSELING



220 PEOPLE PROVIDED
PARENTING CLASSES WITH THEIR TEENS



125 PEOPLE
ENROLLED
IN CITIZENSHIP CLASSES
TO PREPARE TO BECOME NATURALIZED



209 YOUNG PEOPLE
ENROLLED IN
BEFORE-AND-AFTER SCHOOL ACTIVITIES AND
SUMMER RECREATIONAL PROGRAMS



752 CHILDREN IN EARLY LEARNING
PROGRAMS PROVIDED
DEVELOPMENTAL DELAY SCREENINGS AND
CHILD HEALTH SERVICES



1,485 ADULTS 65+
RECEIVED ASSISTANCE
MAINTAINING INDEPENDENT LIVING THROUGH
OUR AGING & DISABILITY PROGRAMS



Serving Our Community

2,500+ COMMUNITY MEMBERS

ATTENDED OUR SUMMER HEALTH FAIRS



15,000 + PEOPLE VACCINATED

AGAINST COVID-19



About Us

Mission

Neighborhood House builds community and increases access to housing, health, education, and economic opportunity.

Vision

A healthy, diverse, and welcoming community, free of poverty and racism, where all people thrive.

Values

Community

We welcome all, embrace diversity, and foster belonging. We are embedded in community. We partner with individuals, families, schools, housing authorities, health care providers, and communities to fulfill our mission.

Equity

We believe equity is determined by the community and those that live in it. We share power, work to repair past inequity, and listen and learn from each other and our communities. We work together, with humility and courage, to disrupt poverty, racism, and injustice.

Integrity

We are ethical, honest, and transparent; we build trust by holding ourselves accountable to each other, the people we serve, and community partners.

Sustainability

We believe a vibrant community where all people thrive requires environmental stewardship and investment in future generations. We are committed to delivering sustainable programs, building organizational capacity, and valuing staff.

Relationships

We put relationships first. We respect and care about the people we serve, the people we work with, and everyone who makes our work possible.

Contact Us

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