Dear Supporters,

On behalf of the Board of Trustees, staff, and volunteers for Neighborhood House, we are pleased to present our 2018 Annual Report.

Since our creation in 1906 as Settlement House we have endeavored to fulfill the dreams of our founders, the Seattle Section of the National Council of Jewish Women, to repair the world. Tikkun Olam.

With your support, we are able to help thousands of our neighbors achieve their dreams for a better life. Whether it is a homeless family, a young person struggling with mental illness and addiction, or a refugee who has escaped war and persecution, you have enabled us to serve everyone who walks through our doors.

The challenges our clients face are immense: rising housing costs, income inequality, racism, sexism, xenophobia, homophobia. The challenges are many.

But the hopes and dreams of those we serve are powerful and enduring. When you combine that with the opportunities that you help us create, great things are possible. The homeless are housed. Those struggling with addiction get the services they need. The refugee finds a job and starts their journey to becoming the next American.

We are grateful for your continued support. You give us hope. You give us strength. You give us the reason to keep repairing the world.

Thank you.

Sincerely,

Marissa Chavez
President

Mark Okazaki
Executive Director
Our mission
Neighborhood House partners with diverse individuals and families to build community and achieve their goals for health, education, and self-sufficiency.

Our vision
We envision healthy, diverse, and welcoming communities in King County, where all people thrive.

Our work
Neighborhood House continues to be where clients are and provides the services they need. We operate at 37 locations and our staff and volunteers speak over 40 languages to bridge complex systems.

Our programs and impact
We provide social services in the realm of: Childhood Development (preschool and home visiting), Youth and Family Services, Housing Stability, Employment & Adult Education, Aging and Disability Services, and Community Health.

In 2018, we served over 5,000 families and 15,000 individuals.
Child Development

Our Child Development program offers a full range of culturally-appropriate early-childhood education programs for low-income families, from expectant parents to those with children (birth to 5 years old). In 2018, 1,062 children participated in Neighborhood House early-childhood education services, such as Early Head Start home visiting and Head Start to build early literacy and school readiness.

- Eligible Children Served -
  - 92.3% in preschool
  - 95% in early headstart

- Monthly Enrollment -
  - 100% average in preschool
  - 100% average in early headstart

- Dental Exams -
  - 96.8% of preschool
  - 91.3% of early headstart children

- Medical Exams -
  - 96.3% of preschool
  - 92% of early headstart children
Housing Stability, Family Support, and Community Health

We partnered with low-income residents and families throughout Seattle and King County in 2018 and ensured:

- **1,958 adults built better futures** for themselves and their families through increased economic stability.

- **178 households found homes** through our programs.

- **1,351 elderly and disabled residents and their family caregivers** were connected to one-on-one guidance and resources to remain healthy.

- **1,457 residents participated** in Community Health programs to promote positive behaviors and our campaigns.
Employment, Education, and Youth Engagement

Our employment and education services programs work with adults and youth to prepare for career and academic success. In 2018:

• **469 children and young adults participated** in after-school programming to build social-emotional skills and receive tutoring to excel in the classroom.

• **275 job seekers secured employment** to earn steady paychecks.

• **239 people enrolled in training** to learn new skills to advance their careers and earn higher wages.
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WA State House Democrats

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King County

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Seattle Children’s Hospital

Joanna Kalas
Foster Pepper
## Financials

### Operations

#### Revenue by Funding Source

<table>
<thead>
<tr>
<th>Funding Source</th>
<th>2018 Audited</th>
<th>2017 Audited</th>
</tr>
</thead>
<tbody>
<tr>
<td>Corporate and Individual Contributions</td>
<td>656,676</td>
<td>786,304</td>
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<tr>
<td>United Way</td>
<td>1,452,102</td>
<td>1,479,646</td>
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<tr>
<td>1 Foundations &amp; Other Grants</td>
<td>1,659,271</td>
<td>936,769</td>
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<tr>
<td>City of Seattle/Seattle Housing Authority</td>
<td>3,460,571</td>
<td>3,250,849</td>
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<tr>
<td>King County/King County Housing Authority</td>
<td>2,036,033</td>
<td>1,851,745</td>
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<tr>
<td>State</td>
<td>2,933,704</td>
<td>2,799,106</td>
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<tr>
<td>2 Federal</td>
<td>7,658,088</td>
<td>8,288,310</td>
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<tr>
<td>Fees and Miscellaneous</td>
<td>136,122</td>
<td>146,942</td>
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<tr>
<td>Investment Income and Change in Value</td>
<td>(11,636)</td>
<td>87,332</td>
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<tr>
<td>In-Kind</td>
<td>835,430</td>
<td>1,044,384</td>
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<tr>
<td>3 (Less Revenues From Capital Projects)</td>
<td>(80,300)</td>
<td>(710,582)</td>
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<tr>
<td>Total Operating Revenue</td>
<td>20,736,062</td>
<td>19,960,805</td>
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</table>

### Expenses

<table>
<thead>
<tr>
<th>Category</th>
<th>2018 Audited</th>
<th>2017 Audited</th>
</tr>
</thead>
<tbody>
<tr>
<td>Child Development</td>
<td>8,951,830</td>
<td>8,844,783</td>
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<tr>
<td>Housing Stability</td>
<td>2,511,675</td>
<td>2,124,313</td>
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<tr>
<td>Adult Employment &amp; Education</td>
<td>2,383,023</td>
<td>2,353,550</td>
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<tr>
<td>Aging &amp; Disability Services</td>
<td>1,640,898</td>
<td>1,348,097</td>
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<td>Community Health</td>
<td>1,253,016</td>
<td>1,286,360</td>
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<tr>
<td>Youth &amp; Family Services</td>
<td>1,051,286</td>
<td>991,390</td>
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<td>Other Programs</td>
<td>460,737</td>
<td>636,589</td>
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<tr>
<td>Administration</td>
<td>2,126,840</td>
<td>2,079,033</td>
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<tr>
<td>Resource Development</td>
<td>489,450</td>
<td>485,424</td>
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<tr>
<td>(Less Building Depreciation)</td>
<td>(441,534)</td>
<td>(422,275)</td>
</tr>
<tr>
<td><strong>Total Operating Expense</strong></td>
<td>20,427,221</td>
<td>19,727,804</td>
</tr>
</tbody>
</table>

1. Includes large contributions for Housing and Youth Programs in 2018.
3. Tenant Improvements funded by federal grants, capital loan forgiveness.
Visit www.nhwa.org/2018donors for a list of our supporters.