

Agency name	Update Date	Are your business hours remaining the same during the COVID-19 event?	Have you temporarily suspended any portions or your programming? (For example, Day Support, Intensive Outpatient groups, etc.) or suspended any programs/locations in general?	What is the timeline for reopening for each program/location?
Asian Counseling and Referral Service	3/27/2020	All 3 ACRS sites (Seattle, Kent and Bellevue) are closed till April 27, 2020 with only essential services being provided. ACRS is providing SUD assessments/admissions for new referrals from 10 a.m. to 2 p.m. on weekday Our Forensic BH Treatment Services for CCAP at Yesler Building is operating with reduced hours (from 8:00 am to 12 pm on weekdays starting March 23, 2020)	*Essential services are being provided including SUD assessments/admissions for new referrals from 10:00 am to 2:00 pm on weekdays. *Forensic BH Treatment Services for CCAP will switch to telecommuting effective March 25, 2020. CCD is informed to contact ACRS' Director of Practice Innovation who can deploy staff or he himself will provide the services. *All our staff are reaching out to clients via telehealth and /or phone. *ACRS is not outreaching to ER during regular business hours. ACRS will provide support to ER patients via phone and can fax in legal declarations. During regular business hours, ACRS can be contacted re: a client in the ER at 206-695-7511. *During regular business hours, ACRS can be contacted re: a client in the ER at 206-695-7511. *We are checking referrals and service requests remotely and responding back soon as we are able to. *For referrals of children and youth clients, please continue to send email to cyfintake@acrs.org or call at 206-774-2432. * For SUD referrals, please email kaesrik@acrs.org or call 206-695-7506.	April 27, 2020. (For CCAP, we will evaluate closely based on CCD's recommendations)
Atlantic Street Center	3/11/2020	Yes	None reported	N/A
Catholic Community Services of Western WA	3/10/2020	Yes	* IOP at Matt Talbot Center continues as scheduled. Not operating drop in services or hosting outside AA meetings. *In-office staffing at all sites has been reduced, but office hours are unchanged. *Open Access walk-in intake time slots have been suspended in Seattle, but continue in Kent. *New intake will be screened for eligibility and assessments will be scheduled as staffing allows. *As many services as possible-- including intakes, psychiatric services, individual therapy--will be conducted over the phone. *FBH Tukwila clinical staff are providing all services remotely at this time.	Unknown at this time
Center for Human Services	3/19/2020	All CHS buildings are closed, Wise Services are being provided telehealth services	*Wise building is closed, staff are only working with clients telephonically. *All therapeutic work is being done remotely and most CHS employees are working from home. *CHS will address going out to the ER to see a client experiencing a crisis on a case-by-case basis.	Unknown at this time
Childhaven	3/25/2020	Childhaven offices/locations closed as of 3/24/20.	*Mental health services are being delivered remotely through telemedicine and phone calls except in crisis situations. *We are continuing to provide all of our services except classroom-based services in a remote fashion. *We are still accepting referrals and providing services for Outpatient Mental Health, WISE, and Early Intervention remotely.	4/6/2020
Coalition Ending Gender-Based Violence	3/27/2020	Because we don't see "clients" our office does not need to be staffed during business hours. Staff are working remotely, mostly during business hours, and are checking their emails and office phone messages regularly during the day.	*Partial shutdown of CEGV offices in response to "stay at home order", staff working remotely to attend to organization's business.	Will evaluate re-opening office in April.
Community House Mental Health	3/11/2020	Yes	None reported	N/A
Consejo Counseling & Referral Services	3/30/2020	Physical and telehealth business hours at all locations: Mental Health: 8:00am-5:00pm Substance Use: 8:00 AM to 8:00 PM	* Consejo is providing limited office based services settings from Monday March 23, 2020 through April 24, 2020 *Consejo is providing all services remotely *Seattle's HQ building will remain open and all other buildings will work remotely * Providing telehealth assessments and services	*Consejo will work remotely until April 24 *No timeline for reopening Day Support. *School-based services presumably will continue as usual when schools reopen
Cowlitz Tribal Treatment	3/13/2020	Yes	*All direct care will be moved to the MAT office, Lower Cowlitz building, 6450 Southcenter Blvd, Suite 102. Direct care is limited to patients that providers determine have a level of need that requires one or more face-to-face appointments.	Unknown at this time

Crisis Connections	N/A			
Domestic Abuse Women's Network	3/27/2020	Yes	* As of 3/13/2020 new intakes have been suspended. * Offering telephone/telehealth services as needed. * 24-hr DV resource line is operational * Support groups have been suspended during the "stay at home" order	Unknown at this time
Downtown Emergency Services Center	3/12/2020	Yes	*Closed 515 3rd Ave and Wall Street clinics to any face to face services and moved to an outreach, crisis prevention and intervention model of service delivery in order to serve our clients while following recommendations of Public Health in order to slow the spread of COVID-19. *SAGE (Outpatient MH) & SUD services: All outpatient mental and substance use services have moved to only offering essential services which includes emergent intakes only, payee services, medication monitoring and prescribing, reduced services in drop-in center and practicing social distancing. *Face to face services are still occurring for a very select highly vulnerable clients, that otherwise would be hospitalized if their daily routine is disrupted or are chronically homeless and unsheltered out of the 216 site. *Services are being provided through an outreach crisis model that is responsive 24/7 for emergent issues. *For individuals who reside in one of our supportive housing buildings, outpatient case managers will be onsite to provide support and crisis management to ensure that individuals can remain safely in their homes.	Unknown at this time
Eating for Recovery Centers of Washington	3/27/2020	Yes	*IOP and PHP are being provided virtually	Unknown at this time
EvergreenHealth	3/11/2020	Yes	None reported	N/A
Evergreen Treatment Services	3/16/2020	Yes	None reported	N/A
Friends of Youth	3/11/2020	Yes	*Offices are closed and all services are switching to Telehealth effective Wednesday, March 18 - April 24. *All Friends of Youth outpatient services (Mental Health, Substance Use and Wraparound) are transitioning to telehealth effective March 18th through April 24th.	4/25/2020
Guided Pathways - Support for Youth and Family	3/12/2020	Yes	*One Key agency Support program has been suspended. This program is geared towards youth empowerment and leadership. Agency has specified plan to follow guidance of Centers for Disease Control, King County Public Health, and World Health regarding re-open date(s). *We are providing peer support to King County families and youth via the phone, Google Duo, FaceTime etc. *We have been accepting new referrals all through March. We are not meeting families in their homes or the community, holding classes or family social events until Inslee's order is lifted. *Our staff is working off site, limiting risks of exposure at the office by allowing no more than 2 people in at one time.	4/3/2020
Harborview Allied and Ambulatory Service/Harborview Abuse and Trauma Center (HATC)	3/27/2020	Yes, HATC remains open with alternative means to provide services.	All services are operational: * Crisis screening for SA victims still happening in-person through the Harborview ER. * On-going services now occurring via telephone or telehealth. * Intake/resource line is operating . * Administrative services operating.	Will re-evaluate in-person services in April.
Harborview Behavioral Health	3/11/2020	Yes	None reported	N/A
Harborview Outpatient Mental Health & Addiction	Same as above	Yes	None reported	N/A
Hero House NW	3/26/2020	No. All Clubhouses are closed until April 6	*All Clubhouses are closed until April 6, Clubhouses are physically closed, we are holding virtual meetings everyday from 9-5 as well as extensive tele-outreach to our members. Our employment services also continue through phone calls, telehealth and other means of communication.	4/6/2020

IKRON of Greater Seattle	3/16/2020	Yes. We are suspending all walk-in assessments until April, but we will continue to conduct assessments by appointment only.	*We are suspending all walk-in assessments until April, but we will continue to conduct assessments by appointment only	Unknown at this time
Integrative Counseling Services	3/11/2020	Yes	None reported	N/A
Intercept Associates	3/26/2020	Yes	None reported	N/A
Interchange Northwest	3/17/2020	Yes	*Suspended morning walk-in service at the Yesler Building (400 Yesler Way). Will continue to work with clients over the phone.	3/27/2010
Kent Youth and Family Services	3/25/2020	Physical building is closed to public but continue to offer services through Telehealth.	*We continue to provide clinical services to our clients and families using Telehealth services. We are offering intakes/assessments to all callers also through Telehealth platforms.	Unknown at this time
King County Sexual Assault Resource Center	3/27/2020	Yes, though physical site is closed as of 3/26/2020. Services are being provided remotely.	KCSARC physical site is closed as of 3/26/2020, all services are being offered remotely as noted. *Therapy, Psychiatric and Parent Ed will use HIPPA Compliant Zoom/phone to provide those services. *Resource Line, Client Care, and Case Manager continue work over the phone. *Legal Advocates will have no face to face contact but will continue services by telephone. The one exception may be trials as triaged by Legal Advocacy Manager & Supervisors. *Finance and HR will continue to work remotely. *Administration will continue to be available to provide support, especially technical support. *ER will continue to work remotely.	Will re-evaluate status in April.
LifeWire	3/13/2020	Business hours are the same. Office is closed to the public.	*Staff working remotely. *Advocates and Therapists continue to meet with client regularly by video or phone and answer the 24-hour helpline which is forwarded. *We have stopped offering support groups during this time, but all other services are able to continue remotely. *Therapy sessions are currently being conducted by phone.	Tentatively 4/27/20
Lutheran Community Services NW	3/11/2020	Yes	*Encouraging clients with chronic health conditions, along with clients who have relatives falling under categories with specific risk factors to leverage alternate options for counseling within the agency. *All groups are suspended *Individual support is all remote now via the	Unknown at this time
Muckleshoot Indian Tribe	3/12/2020	Yes	None Reported	N/A
Multicare - Auburn	3/16/2020	Yes	None Reported	N/A
NAVOS	3/19/2020	On-site services will be shifted to crisis and residential services only	*All in home visits to include all group living facilities (SNF's, Assisted Living, Group Homes, Adult Family Homes, and personal homes) will be suspended until further notice. These services will continue telephonically. Please note this does not include our residential services which will remain fully operational. *Case management, outreach, counseling/therapy, assessments and evaluations, COB's and reauthorizations will be provided telephonically. *Adult and CYF staff conducting new client intakes will be done both on-site and telephonically at this time. *Oasis will conduct new client intakes remotely. As much as possible clients who present at the front door of the MHWC requesting an intake will be scheduled for a telephone intake. *All client groups will be suspended. *Whenever possible Psychiatric Providers can conduct evaluations, medication prescriptions (new and refill) telephonically with clients.	*May re-deploy OASIS team per KC request. *Southwest Youth and Family services suspending services for at least 14 days in line with Seattle Public School closure.
Neighborhood House	3/27/2020	Yes, however all offices are closed and services are provided by phone or virtually if possible	All in person services are temporarily suspended or being held by phone or virtually.	When schools reopen or Public Health restrictions are lifted.
New Beginnings	3/26/2020	Yes, services being offered remotely.	*BH services being provided via telephone or video conferencing. *Support groups and any other gatherings have been suspended.	Will re-evaluate in-person services in April.

New Traditions	3/10/2020	9am-4pm Monday-Friday	*Most individual sessions have moved to telehealth. *Individual sessions and group sessions are continuing in person for individuals who are higher risk, as clinically indicated. *Assessments are limited to PPW eligible clients. UAs and intake paperwork are being done in person, while the clinical interview portions are taking place over the phone. *Child care is being provided for one family at a time. *Regular operations continue for DCYE IJAs	Regular operations will resume once Stay-At-Home order is lifted
Northwest Ambulance	N/A			
Peer Seattle (previously Seattle Area Support Group)	3/11/2020	As of 3/16/20 Peer Seattle is closed through end of March	*Groups are suspended through the end of March 2020.	3/31/2020
Pioneer Human Services	3/11/2020	Yes	*Diversion center and detox in Snohomish and Skagit have suspended admissions *No services have been suspended in King County yet. *Pioneer Center North will be suspended all admissions starting 3/21/2020 and will resume admitting people on 4/6/2020.	N/A 4/6/2020
Puget Sound Educational District #302	3/27/2020	Yes, via telecommuting.	*Direct service programming is essentially halted across the board with exceptions, when possible, to meet with youth leadership around prevention planning and connections, and to maintain contact with students in the intervention programming. This varies by school, following their protocol. *Our Coalition Coordinator remains in contact with the Coalition and is engaged with the schools and	4/27/2020
Recovery Café	3/30/2020	No, we have closed both locations.	*Recovery Cafe has closed both locations. *We are providing to-go meals Monday through Saturday from 12:20pm to 2:30pm, and from 10:30am to 12:30pm on Sundays at the South Lake Union location- 2022 Boren Ave. Seattle 98121	Unknown at this time
Refugee Women's Alliance	3/26/2020	Yes, staff are working remotely.	*ReWA's physical building (DV Program) is closed, all agency services are being provided remotely.	Will re-evaluate in-person services in April.
Ryther Center	3/30/2020	Ryther's main Seattle campus, Bellevue and Mukilteo offices are now CLOSED.	All sessions have been moved to telehealth with the exception of high risk clients that cannot access technology for telehealth sessions.	Unknown at this time
Sea Mar Community Health Centers	3/26/2020	Yes, all sites are open with minimal staffing, only crisis services being offered in person.	*Sea Mar outpatient services are being provided through telephone or telehealth at this time, including assessments. Groups services are suspended and SUD clients receiving individual services instead, exploring group options through telehealth. * Sea Mar Turning Point site is operational, but at reduced capacity in order to maintain social distancing. Still accepting new referrals at this time.	Reevaluating in-person services in April.
Seadrunar	3/27/2020	Yes	*Withdrawal Management services will permanently close as of 3/31/2020 *Residential Services: Still accepting appropriate clients for 3.3 Long Term Residential *Will not accept clients arriving via public transportation Not allowing any visitors or child visits *Visits by Social workers can be arranged via Skype or the like.	Residential services are still open
Seattle Counseling Service	3/30/2020	Phones are staffed daily Monday – Friday 8-5.	*Effective March 30, all sessions, including intake/assessments for new clients, will be provided remotely. If a client does not have access to a phone or computer, they can come in to the building for a remote session. *SUD groups will be conducted through telehealth twice a week. *Phones are staffed daily Monday – Friday 8-5. in-person care is provided for clients needing injections and monitoring.	Unknown at this time

Seattle Indian Health Board	3/31/2020	Yes	"We no longer offer groups, but this has translated to individual "teletherapy" sessions when possible. We continue to enforce "social distancing" with all clients (relatives), when possible. But, we at SIHB are realist and we recognize that not all of our relatives have the same "privileges" as we do, so we have introduced "Social Distancing – Therapy Rooms" and "Safe Therapy Rooms." Please review Phase III so you can fully understand these innovative ideas.	N/A.
Seneca Family of Agencies	3/30/2020	Business hours remain the same (Monday – Friday, 8am – 5pm) and the clinic and administrative phone line is being monitored. Client sessions are held via telehealth and phone, with crisis response provided at community locations as needed.	"All staff in non-crisis programs are providing remote (telehealth or phone) services to clients. Staff will assist clients in crisis at a community location as needed.	Unknown at this time
Snoqualmie Indian Tribe	3/13/2020	Monday through Thursday: *MH will work 9am to 3pm, *SUD will be 12noon to 6pm	"Group sessions have been suspended, *Assessments and individual sessions as well as telephone availability	Unknown at this time
SOUND	3/6/2020	The following locations are closed: Auburn West, Broadway, E. Marginal Way, Rainbow Creek, Redmond, Snoqualmie, and Tukwila East 2nd Floor. All other locations have reduced hours.	"Groups have been suspended. *Individual services are being offered via telehealth or telephonically.	Unknown at this time
Tacoma-Pierce County Health Department	3/24/2020	Yes	None Reported	N/A
Telecare Corporation	3/14/2020	Yes	No visitors allowed.	N/A
The Emily Program	3/11/2020	Yes	None Reported	N/A
Therapeutic Health Services (MH and SUD not MAT)	3/16/2020	Yes	"Suspended all groups as of March 9th. *Assessing patients to receive a higher level of carry status to reduce number of patients in the clinic on a daily basis. *Will remain open for patients who require service and are not eligible for SAMHSA requirements for carries.	Unknown timeline to reinstitute groups.
Transitional Resources	3/30/2020	Yes	"Our informal day support program has been closed and access to non-residential clients has been limited to 1 visitor per resident following the Governor's guidelines.	We will follow public health or the Governor's guidelines about when group activities can resume.
Valley Cities Counseling and Consultation	3/27/2020	Yes	"Site Updates: Aurora and Lake City sites will be closed until further notice. Services will continue at all other locations, bur primarily through phone and telehealth options. *SUD: Groups are starting again via Telehealth. Will send more details on Monday. *MH: Limited mental health groups are available through telehealth and are continuing over telehealth. *Intakes: Walk-in intakes continue and are provided in person or over telehealth.	4/6/2020
VARSA	3/24/2020	Office is closed	"All school and community based programmed suspended	N/A
Vashon Youth and Family Services	3/27/2020	Yes, office remains open with limited in-person activity.	"Individual services being offered (some in-person still available), mostly via telephone or telehealth options. *SUD outpatient groups have been suspended, services offered to SUD clients individually through phone, telehealth options.	Unknown at this time
WAPI Community Services	3/11/2020	Yes	"School Based Counseling Support Services (1-3 districts), have been suspended. *Group Counseling sessions has been suspended.	Unknown at this time
WCHS Inc	3/10/2020	Yes	None Reported.	N/A
YMCA of Greater Seattle (MH and SUD not CCORS)	3/26/2020	No, all Accelerator program buildings are closed	"All YMCA Accelerator Program buildings are closed. *Staff are providing services via Skype or phone call. *CCORS services are continuing as normal *Psychiatrists are seeing clients via telehealth;	Unknown at this time
Youth Eastside Services	3/11/2020	Yes	"The agency reports temporary closure of all buildings effective 3/17/2020-3/31/2020. *We are providing telehealth services to current clients (1:1, group and med mgmt.).	3/31/2020