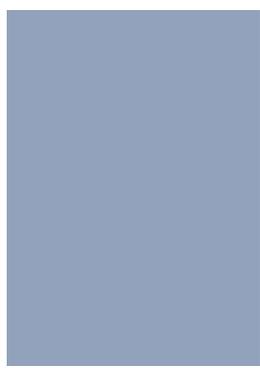


 Neighborhood House

# ANNUAL REPORT 2024



# Dear Friends,

We are proud to share how Neighborhood House has improved the lives of over 13,000 low-income children, youth, adults, and older adults in 2024. The results highlighted in this report are made possible by our diverse and skillful staff, who are experts at providing culturally responsive services. Satisfied clients referred others and remained connected to services through major life transitions. For many, Neighborhood House is more than a provider—we are a partner.

## Connecting People to Community-based Care

In July 2024, Neighborhood House became a partner in the HealthierHere Community Hub. We are one of the largest case management partners in this new effort to connect individuals to behavioral health, community-based, and healthcare organizations across King County. We have ten Community Health Workers who speak seven different languages and provide support in assessing and accessing resources to King County residents.

## Disrupting Systems That Keep People in Poverty

Throughout 2024, Neighborhood House pushed for policies that address poverty at its roots, advocating for rent stabilization, equitable wages, and sustained investment in youth development and housing. We opposed harmful ballot initiatives and called for progressive revenue to fund housing, health, education, and human services. Neighborhood House helped eligible immigrants obtain their citizenship and shared non-partisan Get Out The Vote resources.

## Culturally Rooted Behavioral Health Access

For many in the Somali community, behavioral health care has been out of reach—blocked by stigma, language barriers, and a lack of culturally relevant support. In 2023, we began planning the Somali Behavioral Health Project, in 2024 we engaged partners to co-design services and in 2025, we will begin training staff. Together with Somali leaders and health organizations, we adapted the World Health Organization’s Problem Management Plus model to reflect Islamic healing practices, real-life stories, and community-specific stressors like immigration trauma and gun violence. *“For the first time, I felt like mental health support was made for us,”* shared one co-design partner. By centering lived experience and cultural wisdom, this project is setting a new standard for what inclusive care can look like.

Thank you for being part of this work. Whether you’ve been with us for decades or just joined this year, your support strengthens our ability to serve, listen, and grow alongside the communities we call home.

With appreciation,



Janice Deguchi  
Executive Director

A handwritten signature in black ink that reads "Janice Deguchi".



Cynthia Wang  
2024 Board President

A handwritten signature in black ink that reads "Cynthia Wang".

# The Journey Begins: Early Childhood

**Early Head Start is Shaping Andrew's Future** Each week, Andrew's mother meets with her home visitor through Early Head Start, focusing on **child development, nutrition, and parent-child interaction** while accessing resources like **ESL classes and job support**. She's seen a difference—unlike his picky-eating sister, one-year-old Andrew eagerly tries new foods and is growing well. With Early Head Start's support, he is thriving and exploring the world with curiosity.



**338**  
children improved emergent literacy skills

**878**  
children served in Early Head Start, Head Start, and Parent Child+ programs

**598,750**  
diapers distributed to **314** children

**646**  
developmental screenings



## Engaging Fathers in Early Learning

Neighborhood House's Early Head Start Home Visiting program encourages fathers to be active partners in their child's growth. During home visits, dads engage in "serve and return" interactions—responding to their child's sounds, expressions, and play cues—strengthening early bonds that support language, social-emotional, and cognitive development. These moments help children learn to make eye contact, express their needs, and connect with others, laying the foundation for lifelong learning and success.

# Growing Up: Youth & Family Services

## From Participant to Mentor

L. joined our youth program in fifth grade and remained engaged through high school, growing from participant to leader. After graduating, he stayed connected with us. During a staffing shortage, he worked with our staff member Ali to secure a temporary role, contributing to a stronger program culture and increased youth attendance. His leadership allowed Musea, the Burndale coordinator, space to focus on mentorship, which significantly increased engagement among boys. Now at Whatcom College, L. stays connected and helps at events as he works toward becoming a coach.



## Supporting Students Beyond the Classroom

Neighborhood House continues to break down barriers for students in alternative high schools, many of whom face housing instability, financial hardship, and academic challenges.

Through school partnerships, advocates like Ana and Emily provide:

- Emergency support for healthcare, housing, and basic needs
- Job and internship connections
- Graduation and college guidance, including scholarships
- Emotional support for personal and academic challenges

***"Thanks to their help, our students are able to reach their goals of graduating and pursuing their dreams,"*** shared a school partner.

With community and funder support, we're helping students do more than graduate—we're helping them thrive.



**2K+**

people served during summer health and back to school fairs

**1,485,852**

views of our Hello Future drug and alcohol prevention campaign

**257**

individuals received personalized mentoring from staff

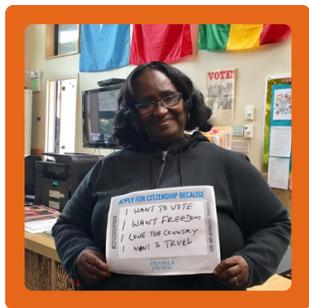
# Building Futures: Adult Education & Employment

## Journey to Citizenship: A Mother and Son's 30-Year Path to Security

In 1988, a woman from Mexico and her young son received green cards after years of uncertainty. She built a life in Washington, working tirelessly to support him, especially after he lost his sight in 2000.

In 2023, she turned to Neighborhood House for help applying for citizenship. Our Citizenship Staff secured her an English test exemption, allowing her to prepare in Spanish. During the process, she mentioned her son's immigration status. Though fluent in English, he needed accommodations for the writing portion due to his blindness. We worked with his doctor to submit a medical waiver and provided weekly civics and interview practice.

On November 19, 2024, she passed her citizenship interview—a moment of immense pride. Two weeks later, on December 3, her son celebrated the same achievement. After more than 30 years, they are now U.S. citizens, free from immigration instability.



## A Path to Stability:

### MN's Journey to a New Career

MN arrived in the U.S. as a Ukrainian refugee in January 2023, seeking stability. With a master's degree and experience as a machinist, he found work as a body shop technician. In May 2024, he landed a higher-paying job but was laid off days later, leading him to Neighborhood House for support.

MN aimed to become a CDL-A truck driver for better wages and job security. Through the State Economic Security for All program, Neighborhood House covered his tuition and transportation for schooling. In just two months, he earned his CDL-A and secured a full-time job—quickly earning a promotion to \$50/hour.

"I wanted to get my CDL-A when I first arrived, but as a newcomer, the cost was overwhelming. Neighborhood House gave me the opportunity to make it happen. They paid for my training, helped me every step of the way, and truly cared about my success. If you have a goal, they will help you achieve it!"

-MN

3,000+

people supported through  
one-on-one case management

# Creating Stability: Housing Assistance & Community Health

**67**  
permanent  
housing  
placements

**357**  
rent  
payments  
made

**580**  
HIV/STI  
screenings

**266**  
mental  
health  
assessments

## A Place to Call Home: K.'s Story

In January 2024, K. and her family were homeless, living in a motel, and unsure of their future. Approved for a King County Housing Authority voucher and an apartment at Burien Manor, they had nowhere to stay while waiting for final approvals.

Determined to keep her family safe, K. sought help. Neighborhood House covered a two-week motel stay, ensuring shelter until their keys were ready. On move-in day, we helped with final costs, making their transition possible. Now settled, K. is focused on the future, connected to resources like Northwest Food Bank, and working toward her goals. Grateful for Neighborhood House's support, she appreciates the lifeline it provided when she needed it most.



## Transforming Lives: Melvin's Journey

Melvin's path from Guatemala to the U.S. is one of resilience. After losing his leg in a tragic accident on La Bestia, the dangerous train many migrants take in search of a better future, he struggled to find work and spent over two years living in his car.

When he reached out to Neighborhood House, we worked to connect him with critical resources—including a prosthetic leg. After a year of advocacy, the Steps of Faith Foundation and the Hanger Clinic made it possible. Now, with his new prosthetic, Melvin can walk again, opening doors to employment and independence.

Our support continues as Melvin builds a stable and fulfilling future.

# Aging with Dignity – Maintaining Independence: Seniors & Disability Services

3,225 individuals with disabilities maintained independent living

50+ workshops and support groups attended by 250+ participants per quarter

1,855 seniors supported in maintaining independent living



## Finding Strength Through PEARLS

When M.C. was diagnosed with breast cancer, she faced more than just a medical battle—she lost her job, felt isolated, and struggled with overwhelming anger. *“I did everything right, got my checkups, and still, I got cancer”* she said. *“Anger became my middle name.”*

With no close support system, she reached out to Diana at Neighborhood House, someone she had met years before. Diana not only provided resources but also introduced her to the PEARLS program, which helps older adults manage depression.

Through PEARLS, M.C. learned coping strategies, processed her emotions, and repaired her relationship with her son. *“The techniques, the kindness—it put me on a journey of healing,”* she shared. *“I realized that love, compassion, and support still exist.”*

In 2024, 14 participants graduated from PEARLS, finding hope and strength just like M.C. Thanks to Neighborhood House, they are moving forward with resilience and connection.

# Community Strength: Volunteers & Partnerships

“Neighborhood House has given me so many opportunities to volunteer. They create rewarding experiences that make you feel part of something greater and inspire an understanding for the greater good. This organization has helped so many, and I am honored to be a part of [it]!”  
-Camille, NH Volunteer



**Paula G.** joined us as a volunteer in May 2024 and has already dedicated over **200** hours of service. As a **citizenship program mentor**, she helps families prepare for the naturalization test, build confidence, and navigate their path to citizenship.

*“Volunteering at Neighborhood House to help people prepare for their citizenship interviews has been a great experience. At a time of heated debates on immigration and freedoms, working with individuals from countries like Myanmar, Congo, and Afghanistan gives me hope. Many U.S. citizens might struggle to pass the test, yet these students show an ardent passion to contribute, vote, and support the Constitution. Neighborhood House provides a wonderful service to them.”*





“Neighborhood House plays an integral role in the community. It provides numerous supports and has been a great partner to Highline School district. Their services are a clear reflection of the needs of the communities that they are serving.”  
-Community Partner



“Neighborhood House advocates for important issues alongside those most impacted. NH strategically places programs and services inside residential communities, so access isn't a burden, and staff reflect the communities they are located in.”  
-City of Kent Representative

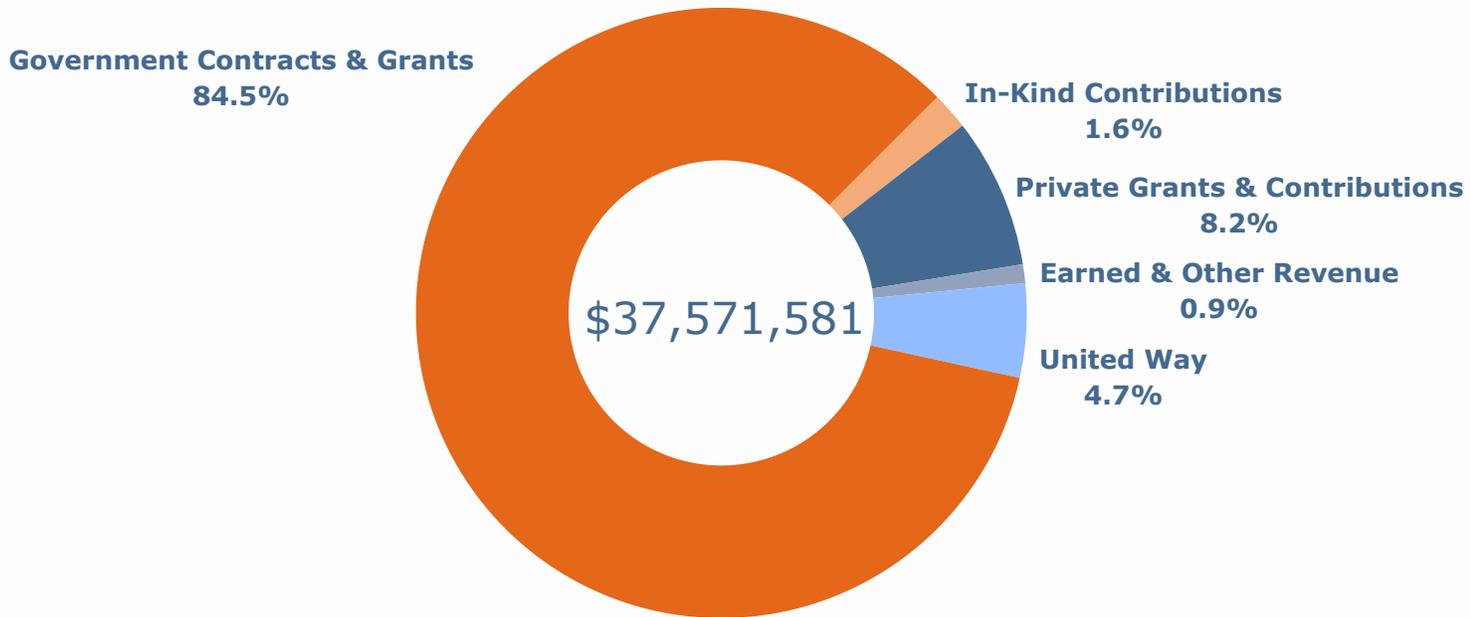


"I really enjoy volunteering as a citizenship volunteer at Neighborhood House. Helping individuals study and practice their test just cheers you up even if you feel down. This organization is like no other, they help those in need by giving valuable resources to those in underserved communities. They have given me great experiences!"  
-Jon, NH Volunteer

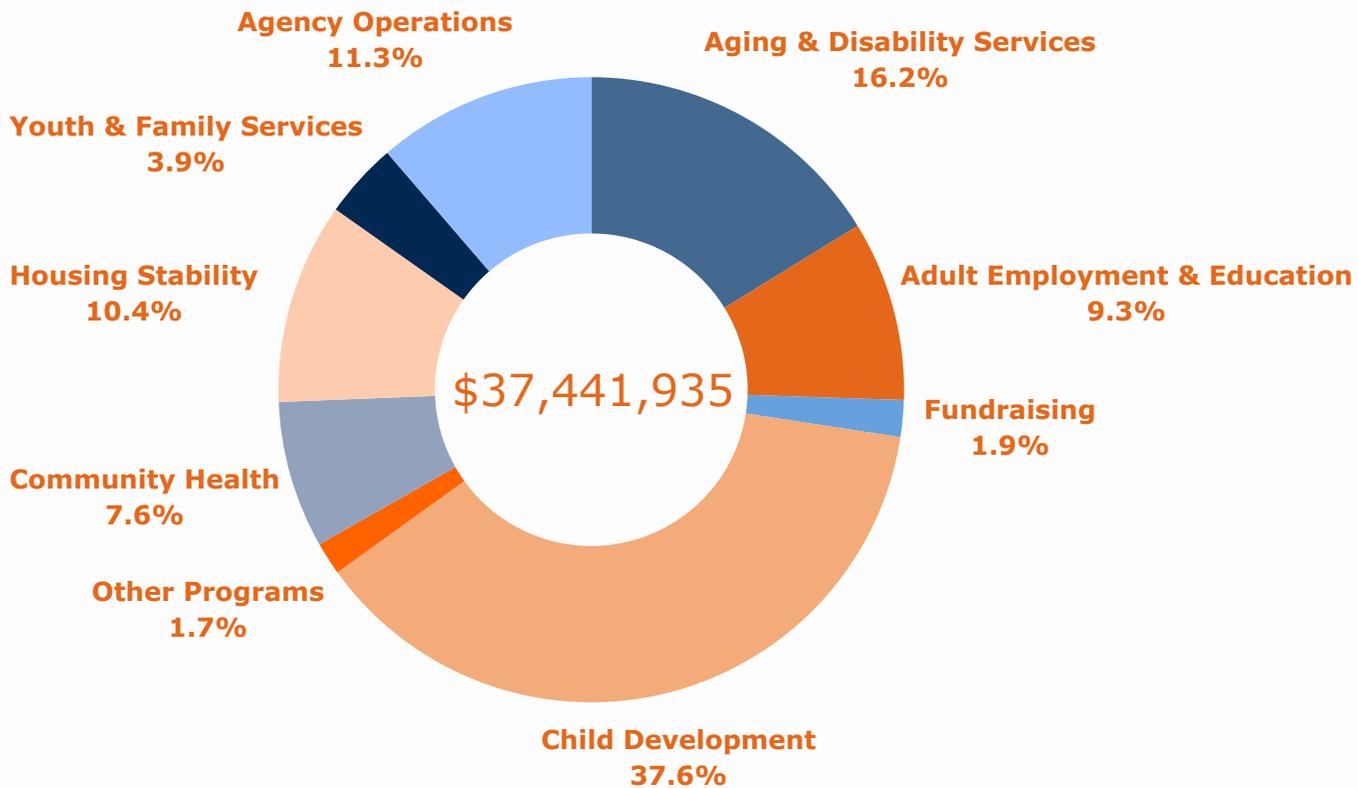


# 2024 Finances

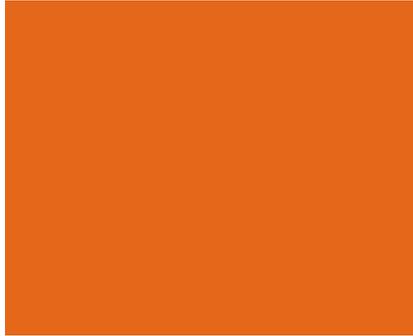
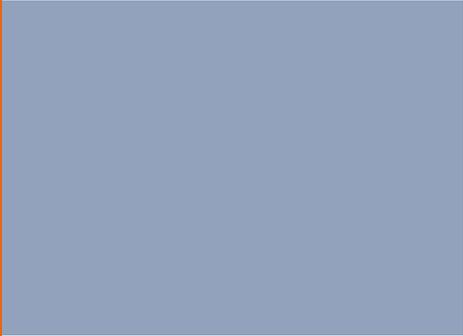
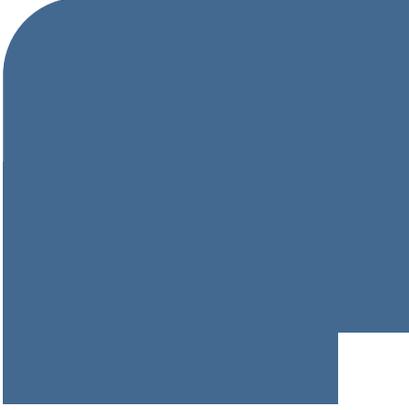
## Revenue by Funding Source

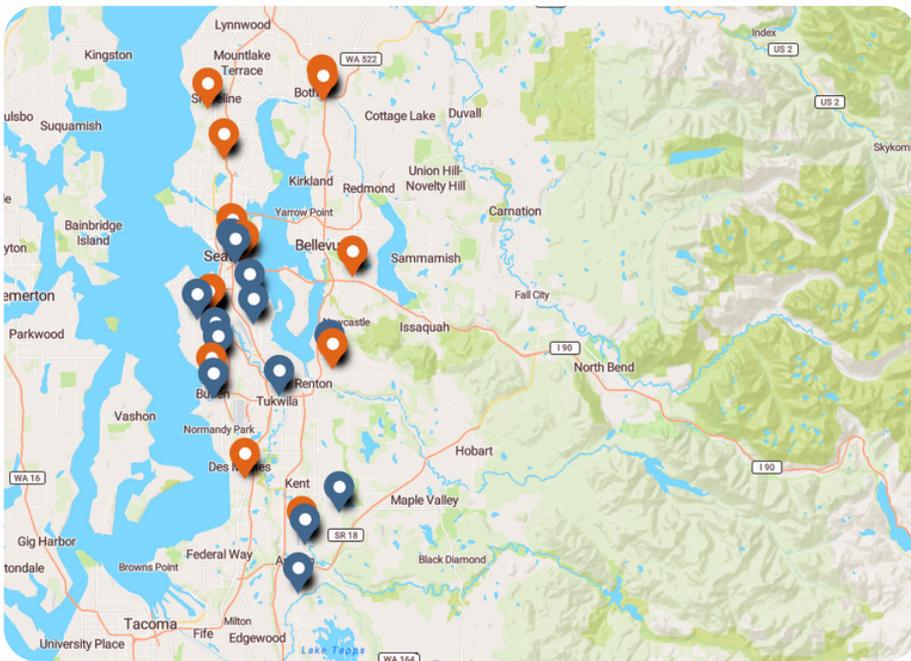


## Expenses



# CAPTURED CONNECTIONS





Neighborhood  
House  
Locations



Partner  
Locations &  
Co-located  
Staff

## 2024 Donor List

“We call Neighborhood House our true informant. Neighborhood House acts as a vital community hub, primarily serving low-income residents, immigrants, and refugees, by providing comprehensive support services like early childhood education, youth development, employment assistance, housing stability programs, and community health initiatives, aiming to build a stronger community by addressing the needs of the whole family and fostering access to opportunities for a better quality of life; essentially acting as a central point for holistic support and empowerment within the neighborhood. They prioritize serving underrepresented populations like low-income individuals, immigrants, and refugees, aiming to bridge gaps in access to service.”

-Cultural Center, Community Partner

## Contact Us:



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