

2025 ANNUAL REPORT



Neighborhood
House

Dear Friends,

2025 tested us. Federal funding uncertainty, cuts to SNAP benefits, Medicaid reductions, and an ongoing housing crisis created real strain for the families and individuals we serve. And yet, Neighborhood House met this moment with the same clarity of purpose that has carried this organization for over 119 years: show up, speak up, and serve.

This year, we served **12,417 individuals across King County**. Children in our classrooms, older adults maintaining independence at home, refugees building new lives, and families one eviction notice away from losing everything. For each of them, Neighborhood House was not simply a provider. We were a partner, an advocate, and often a lifeline.

When the ground shifted, we held firm. When the Trump Administration threatened SNAP benefits for nearly one million Washingtonians, our team was on the phone with impacted clients before the news cycle caught up. When the state budget forecast projected a \$6 billion deficit, we were already at the table fighting for the communities most at risk from Medicaid cuts. Seattle voters renewed the FEPP Levy, protecting our ParentChild+ home visiting program for 104 toddlers annually, and we joined with other advocates to secure \$4 million in new funding for immigrant and refugee services from the City of Seattle. This is what it means to be embedded in community: not just delivering services but defending the conditions that make stability possible.

Even in a difficult year, Neighborhood House grew stronger. The Ballmer Group invested a two-year, \$3 million general operating grant in our strategic plan, one of the most significant unrestricted gifts in our history, affirming confidence in our direction and in the relationships our team has built. In May, we opened our new **Early Learning Center at Seola Gardens** in White Center, bringing four new classrooms to one of South King County's most underserved communities. In October, we rededicated our Rainier Vista site as **The Wilcox Center**, honoring Shirley and Louis Wilcox. Shirley was our first Black Board President in 1954, and her words still guide us: *"The needs of people are just as urgent today, and there will always be new people waiting for guidance and help."*

None of this is possible without you. Whether you have been part of this community for decades or just discovered us this year, your investment of time, resources, and trust is what allows us to keep showing up, even when the landscape shifts beneath us. We are proud of what we built together in 2025. And we are ready for what comes next.

With deep gratitude,



Janice Deguchi
Executive Director

A handwritten signature in cursive script, reading "Janice Deguchi".



John Curry
2025 Board President

A handwritten signature in cursive script, reading "John Curry".

Early Childhood Education



In 2025, Neighborhood House's Early Childhood Education team served **882 children and families** across five center-based sites and through home visiting, helping children arrive at kindergarten ready to learn and thrive. Through Early Head Start, Head Start, and ParentChild+, we supported families speaking 32 different languages, ensured nearly all children received developmental, hearing, and vision screenings, and helped families step into leadership and advocacy roles within our programs.



■ ■ ■ **20,000+**
meals provided

■ ■ ■ **349 children**
displayed
school
readiness skills
and received
developmental
delay
screenings

■ ■ ■ **217,120**
diapers
distributed

When DeOnna McKay's son Braelyn suffered a brain injury two years ago, he needed to relearn how to walk, talk, and eat, along with a full slate of therapies. With DeOnna returning to school full time for her master's in teaching, the family's previous childcare costs were no longer an option. A Facebook post led them to Neighborhood House, where both Braelyn and his younger sister Harper enrolled at our Burien location. The care they received went beyond the classroom. Before the school year even started, Braelyn's teachers invited him in for short play dates to ease the transition, a meaningful gesture for a child with a vision impairment and sensory sensitivities. **"Everything is smooth flowing from home to school and back. We're all on the same page,"** said DeOnna. That sense of partnership inspired DeOnna to join the Policy Council and, later, the Board of Directors, giving back to the community that showed up for her family when they needed it most. [Click here to read the full story.](#)

Youth & Family Services



In 2025, Neighborhood House's Youth and Family Services team provided holistic, community-centered programming for **1,176 young people ages 5 to 24 and their families**. Through afterschool enrichment, one-on-one youth advocacy, and mental health support, we worked to close opportunity gaps rooted in poverty and chronic underinvestment in the communities we serve.

Our alcohol and drug prevention campaign amassed over **76 million impressions**



250 youth participated in our before and after school services

341 students received one-on-one mentoring

Ben came to the Youth Advocacy program looking for help navigating school and finding work. With support from his advocate, he earned his heavy machinery mechanic certification at Bates College and landed a job as a welder earning \$35 an hour, working with a company that partners with the Seattle Seahawks. When the cost of his own tools became a barrier to keeping that job, Neighborhood House helped cover it. In June, he walked across the graduation stage with both his high school diploma and his certification in hand.

David connected with Neighborhood House while pursuing his high school diploma at South Seattle College and struggling financially while caring for a family member. His advocate helped him become a state-certified Home Care Aide, so he could get paid for the care he was already providing. In June 2025 he graduated, and he's now enrolled in a business degree program with plans to start his own recording label or Home Care Aid agency. He no longer relies on food assistance and recently moved to a safer neighborhood.

Check out the class of 2025!

Aging & Disability Services



In 2025, Neighborhood House's Aging and Disability Services team helped **2,602 older adults, people with disabilities, and their families** find the support they needed to remain in the communities they called home. Through resource referrals, family caregiver support, Health Homes care coordination, and Medicaid case management, our specialists met people where they were, in their homes, in their languages, and at every stage of their journey.

■ ■ ■ **3,275** individuals with **disabilities** maintained **independent living**

■ ■ ■ **1,888** older adults maintained **independent living**

■ ■ ■ **382** people participated in our **Aging Mastery** program meant to help older adults embrace longevity through lifestyle changes, goal-setting, and peer support



Marcos, a 42-year-old single father of three from Mexico living in Burien, came to us at a crossroads. After leaving a turbulent marriage to protect himself and his children, a workplace injury left him unable to work, creating an urgent need for legal, financial, and health support all at once.

Our team helped Marcos access low-cost legal services, assisted him in filing for unemployment compensation during his recovery, connected him with food resources for his children, and helped him enroll in Medicaid.

Marcos has since renewed his work permit and is back to work full time, supporting his family as he continues to heal. We remain in touch with him today, continuing to check in and help where we can, including connecting him with food assistance resources for his family.

Community Health



In 2025, Neighborhood House's Community Health team **connected 3,060 people in our region to the care and support** they needed to get healthy and stay healthy. Through HIV and hepatitis prevention, integrated behavioral health and substance use services, youth substance abuse prevention coalitions; our team works across partnerships and programs to make sure that health care, mental health support, and essential services were within reach for those who needed them most.

■ ■ ■ **288 individuals** received help applying for their health insurance

■ ■ ■ **259 STI/HIV** screenings

■ ■ ■ Neighborhood House provided services for **4,742 people** on **Medicaid** and **2,400 people** on **Medicare**

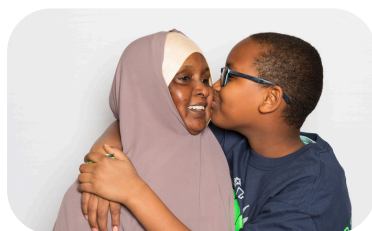
■ ■ ■ **76 individuals** received **mental health assessments**

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The Guiding Good Choices workshop helped me to observe myself outside the picture. The way I have been raising my kids is not what I should be doing. The sessions helped me understand that I am the one who needs to change first, to adapt rules at home, to increase protective factors and to reduce risk factors in many ways! This is my second time attending this training, and I want to come back as many times you allow me, to ensure I am practicing the techniques I learned at GGC.

-- Mom in Spanish Guiding Good Choices March 2025

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“

I thought my kids disrespected me and didn't listen to me because of my low education level and language barrier. But after the Guiding Good Choices workshop I understood that the way I approached them was not appropriate. I tried to raise them the way I was raised which brought cultural clashes. There was a disconnect in culture, core values, communication styles, and behavioral norms with my kids. After attending the GGC workshop, I made a conscious choice to change the trend and learn how to better communicate with my kids who were born and raised in America.

-- Mom in Oromo Guiding Good Choices December 2025

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Citizenship



In 2025, the path to citizenship grew longer and more uncertain. Federal changes to the naturalization application made the process more complex, stretching our DOJ-accredited team's capacity. Shifts in refugee and temporary protection status left many community members on unstable ground, and we worked to help them reach permanent legal footing as a first step toward citizenship. Despite these headwinds, our team walked alongside people through a process that's only gotten harder.



■ ■ ■ **763 people**
received
citizenship
services or
support

■ ■ ■ **123**
individuals
attended in our
citizenship
classes

In 2019, Abdul and Amina fled Afghanistan with their three children after Abdul risked his life serving as an interpreter for the U.S. military. They settled in Kent, rebuilding from the ground up.

Five years later, they were ready to take the next step. In 2024, with support from Neighborhood House, they applied for U.S. citizenship. Amina, who had been denied an education by the Taliban, overcame deep anxiety to pass the citizenship exam on her first attempt.

But then the process stalled. Months passed with no decision on Amina's application and no interview scheduled for Abdul. The uncertainty took a real emotional toll on the family.

Neighborhood House's Citizenship Supervisor escalated the case, working with Senator Patty Murray's office to push it forward. Within weeks, Abdul received his interview and passed.

Then, one hour apart, they received their oath notices. On June 10, 2025, exactly one year after applying, Abdul and Amina became U.S. citizens.



Employment and Adult Education



In 2025, Neighborhood House's Employment and Adult Education team opened doors to **economic opportunity for 1,145 immigrants, refugees, and community members** facing barriers to stable work. Through career coaching, vocational training, digital literacy, and English language classes, we helped people build the skills and confidence to find meaningful jobs at livable wages and move forward.

■ ■ ■ **546**

individuals
received our
**one-on-one
career
coaching**

■ ■ ■ our
employment
programs
helped **188**
**people obtain
employment**

■ ■ ■ **152 people**
received
literacy or
**English
language
education**

At just 21 years old, Michelle is proof that big dreams don't have to wait. When she connected with Neighborhood House through our Economic Security for All (EcSA) program, she came with a clear vision: to open a coffee shop of her own. EcSA supports low-income individuals in building financial stability through job training, coaching, and incentives. For those ready to take the next step, the Matched Investment Savings Account (MISA) program matches participants' savings dollar for dollar, helping them build real capital toward their goals. Through MISA, Michelle completed her financial coaching, built her savings, and put the matched funds toward launching Lluvia Café in Burien. As her case manager Leila puts it: **"It gives you the opportunity, if you are in training, to not have to think about finances — because you're already getting the incentive, and this incentive is helping you to reach your goal, reach your dream."** At an age when many are still figuring out their first steps, Michelle has already built something real.



[Read more stories about how EcSA and MISA are changing lives!](#)

Housing Assistance Services



In 2025, Neighborhood House's Housing Assistance Services team helped **1,056 people** in Seattle and King County find stability in one of the most challenging housing markets in the country. From emergency rental assistance to eviction prevention, our team worked to keep people housed and help others find their way back home.

229

individuals

avoided eviction

423 rent

payments

made

61 individuals

were placed in

safe and

affordable

housing



When a family moves into a new home, the basics matter. Move-in kits stocked with everyday essentials help residents settle in with comfort and dignity from day one, a small but meaningful way to welcome people home.

When R.B. and her son came to Neighborhood House's Student and Family Stability Initiative (SFSI) program in November 2025, they were sleeping in a friend's garage with little heat and no bathroom. She was fleeing domestic violence, exhausted, and overwhelmed. But she never stopped showing up for work or for her son.

Her housing advocate Anali got to work right away. When the first apartment they found was just out of reach financially, they kept looking. In January 2026, R.B. was approved for a studio with utilities included, and on January 14th the family moved in. SFSI connected them with NW Furniture Bank and mental health resources to help them settle in.

She says she's grateful. The family feels safe now, and ready for what comes next.

Partnership Snapshot

Neighborhood House is grateful to work alongside partners who share our commitment to this community. The partnerships highlighted here represent a select few of the relationships that help us extend our reach and bring more resources to the families and individuals we serve.

King County Housing Authority

Neighborhood House is located in five KCHA housing communities, providing early learning, after school, employment, citizenship, and resource navigation services to residents. KCHA's support extends beyond shared space, with funding that enables Neighborhood House to keep unhoused students and families stable and attending their same schools. One example of that collaboration is the **Student and Family Stability Initiative**, a program pairing short-term rental and eviction prevention assistance with case management, financial counseling, and employment navigation for families across the Highline and Tukwila school districts.



"Stable housing is the foundation on which a family can build their dreams, and partnerships between Housing Authorities and nonprofits like Neighborhood House are a path to more equitable opportunity." said **Robin Walls, President and CEO of KCHA**. "KCHA is proud to be a partner in this work."

Sound Generations

Neighborhood House and Sound Generations are key partners in King County's **Community Living Connections** network, with Neighborhood House coordinating the South King County region to help older adults and adults with disabilities navigate long-term care, housing, and caregiver resources. Together, the two organizations also offer fitness classes and fall prevention programming, including **EnhanceFitness** and **A Matter of Balance**, expanding access for seniors across more locations.



WestSide Baby

WestSide Baby has counted Neighborhood House among its partner network, and that relationship has grown into a formal diaper agreement that ensures families we serve have access to this basic but essential need. Through WestSide Baby's partner model, agencies request items through an ordering system, and staff and volunteers fill those orders so families receive what they need with dignity and ease.



HOURS DONATED IN 2025

Our Volunteers

2,079



In 2025, volunteers were woven into the fabric of everything we did. From tutoring students after school and supporting preschool classrooms to translating materials into languages like Amharic, Tigrinya, and Arabic, volunteers brought skills, time, and heart to our communities. Others helped newly housed families settle in, cleaned up our sites, and shared their expertise in everything from fitness to photography with our youth.



In 2025, Neighborhood House honored volunteers and renamed our Rainier Vista location The Wilcox Center, celebrating the extraordinary legacy of Shirley and Louis Wilcox. Nearly 70 years after Shirley helped establish a groundbreaking partnership between Neighborhood House and the Seattle Housing Authority, SHA Executive Director Rod Brandon spoke to why that bond still matters:

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Shirley and Louis Wilcox helped shape a model of community partnership that remains central to our work today. Their bold leadership forged the early connection between Neighborhood House and the Seattle Housing Authority, a relationship that has grown into decades of collaboration rooted in compassion, equity, and opportunity. The Wilcox Center is more than a building; it is a living testament to their vision and to the countless lives they touched. Their legacy continues to inspire us to center residents, strengthen communities, and ensure every person has the support they need to thrive.

Rod Brandon
Executive Director, Seattle Housing Authority

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Celebrating a Career in Service

Long Luu spent 31 years at Neighborhood House helping immigrants and refugees navigate life in a new country, finding jobs, accessing health care, enrolling children in school, and building confidence in families who needed it most. Over his career, he enrolled 1,797 clients and coordinated more than 48,500 services across 15 distinct programs. One of those families belonged to Justin, who first connected with Long as a teenager through his stepfather's services at NH. Arriving from Vietnam at fourteen, Justin was frightened, unfamiliar with American systems, and facing real health challenges. Long helped his family find footing, connecting his mother to employment and job training, helping Justin enroll in school, and taking the time to encourage a teenager who was struggling to believe he belonged. Inspired by Long's example, Justin went on to study social work and today works at Neighborhood House, serving the same seniors and families that Long dedicated his career to. As Long closes this chapter, his legacy lives on in the community he strengthened and in the colleagues he inspired, including the person now carrying his work forward. "His kindness, dedication, and commitment to serving others shaped both the person and professional I am today," says Justin.

[Click here
to read the
full story.](#)



Justin at Tết

“
**His kindness, dedication,
and commitment to serving
others shaped the person
and professional I am today**

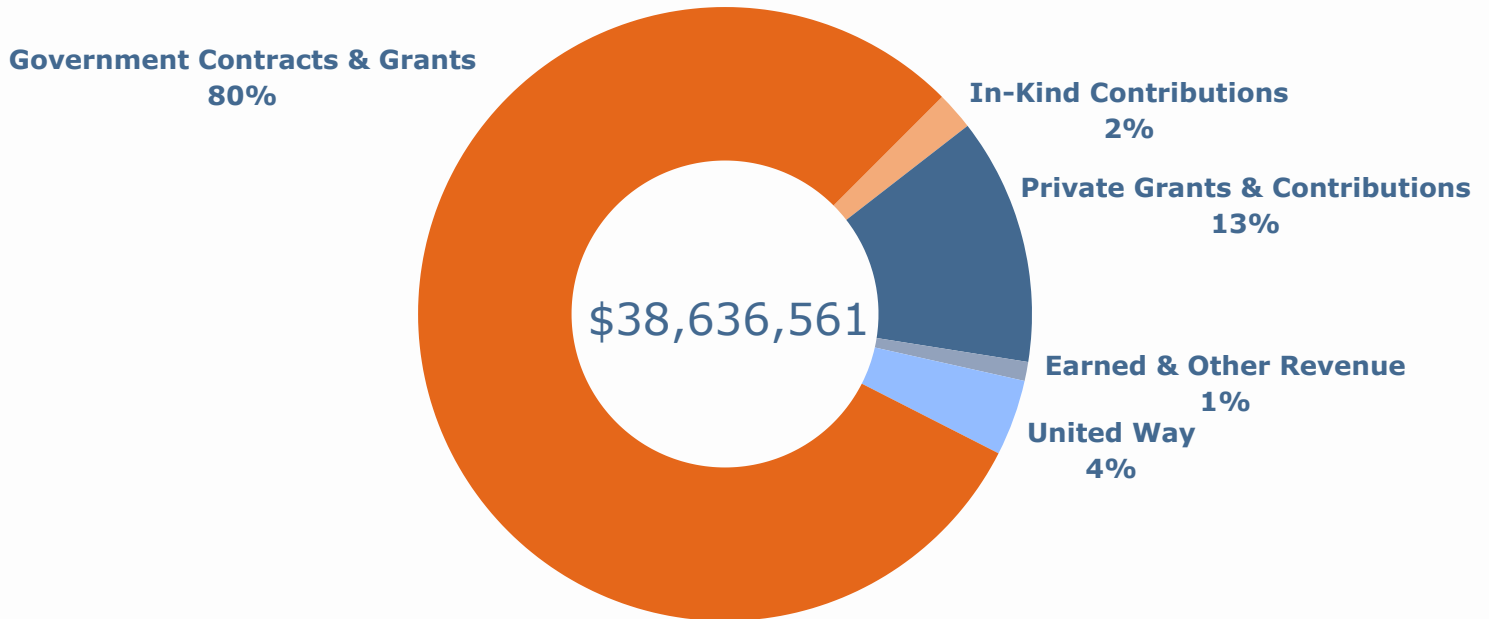
Justin Van
Neighborhood House Employee



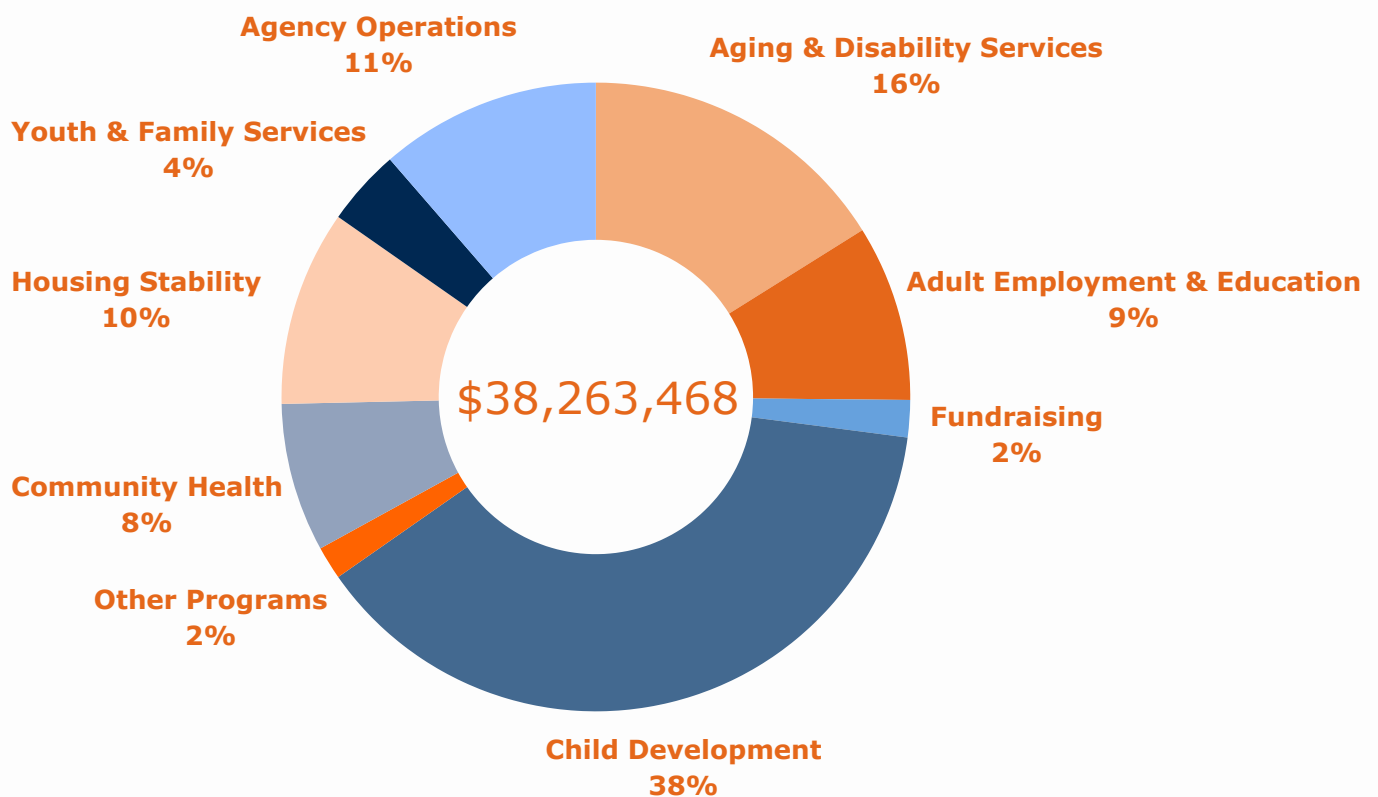
Long in 2011

2025 Finances

Revenue by Funding Source



Expenses



Financial information in this annual report is management-prepared and unaudited. These preliminary figures are subject to standard year-end adjustments and independent audit. Complete audited financial statements will be posted on the website once finalized.

MISSION

Neighborhood House opens doors for people of all ages experiencing language, cultural, and systemic barriers to housing, health, education, and economic opportunity.

VISION

A healthy, diverse, and welcoming community, free of poverty and racism, where all people thrive.

STRATEGIC PLAN

In 2025, Neighborhood House launched our 2025–2029 Strategic Plan, guided by our North Star commitment to racial equity and social justice. The plan centers on four priority areas that reflect both the urgency of today and our long-term vision for a community free of poverty and racism.

Learn more at nhwa.org/about-us/strategic-plan.

2025 Donor List

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Being part of Neighborhood House in the early 2000s—at the start of my career—shaped how I approach both my work and my life today. The organization took a chance on me, and I had the privilege of growing alongside a mission I deeply believed in. What I remember most is the team—their dedication, heart, and shared belief that together, we could make a real difference. That experience showed me that when people unite around a common purpose, there is no limit to what’s possible.

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Ray Li

Director of Strategic Initiatives and Advancement 2000–2012

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